

# ASHLEY E. SYER, B.A., J.D., C. Med, RRM

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## SUMMARY

Ashley is an experienced lawyer and mediator, providing mediation services both privately and through various professional rosters. She is currently on the SDRCC, BC Human Rights Tribunal, Law Society of British Columbia fee mediation, and WorksafeBC mediation rosters.

Her flexible approach to mediation ensures that the mediation process is designed to work for the parties' specific needs for each dispute. She takes the time to get to know the parties, and works to empower the parties to craft their own resolutions. Ashley is skilled at working through high conflict disputes, and is able to maintain a calm and measured approach in even the most contentious and emotionally charged situations.

In addition to mediation and facilitation services, Ashley also provides conflict coaching to individuals and businesses, to help give them the necessary skills to tackle difficult conversations in a productive way.

## LEGAL EXPERIENCE

### **Ashley Syer Law Corporation**, *Lawyer and Mediator*

Feb 2014 - Present

- Represents and advises clients in wide range of civil matters, including: employment, administrative law, commercial contract disputes, tenancy matters, professional negligence, and human rights
- Represents clients at all levels of court in British Columbia and at tribunals, including at the Residential Tenancy Branch, BC Human Rights Tribunal, and the Health Professions Review Board
- Provides full representation and unbundled legal services for client at all levels of court in BC, various tribunals, and in mediations and negotiations
- Mediates civil disputes between parties as mediator, in all types of civil matters

### **Gastown Mediation/Okanagan Mediation**, *Mediator*

May 2020 - Present

- Mediates a broad range of civil matters, including: employment, estates, home warranty claims, real estate, construction, personal injury, fee disputes under the *Legal Professions Act*, business disputes, neighbour disputes, notice to mediate appointments, WorksafeBC matters, and workplace disputes
- Provides conflict resolution and mediation skills coaching and workshops to organizations

### **British Columbia Human Rights Tribunal**, *Contract Mediator*

October 2022 - Present

- Provides mediation services on a contract basis to the BCHRT
- Mediates a broad range of human rights complaints, including employment, housing, service denials, and other matters
- Mediates with both represented and unrepresented parties, including vulnerable parties and in situations where power imbalances exist

**Sport Dispute Resolution Centre of Canada (SDRCC), Contract Mediator** May 2025 – Present

- Provides mediation services on a contract basis to the SDRCC
- Mediates a range of conflicts in sport-related disputes between athletes, teams, coaches, and others involved in amateur sports in Canada, up to and including at the Olympic level
- Also part of the specialized Safeguarding roster, providing mediation services where there are allegations of abuse in sport

**Law Society of British Columbia, Contract Mediator** August 2019 - Present

- Provides mediation services on a contract basis to the Law Society of British Columbia
- Mediates fee disputes between lawyers and clients, pursuant to the *Legal Professions Act*
- Mediates with both represented and unrepresented parties

**The Lawyer Incubator, Founder and Mentor** December 2021 - Present

- Provides mentorship and support to new lawyers and new sole practitioners at the first lawyer incubator in Canada

**Civil Resolution Tribunal, Tribunal Member** Dec 2017- December 2019

- Adjudicated small claims and strata matters within the jurisdiction of the CRT

**Hakemi & Ridgedale LLP, Associate** Oct 2012 - Jan 2014

- Represented and advised clients in a variety of civil matters, including: contract disputes, creditors' remedies, regulatory tribunal appeals and negotiations, professional negligence, intellectual property disputes, and securities litigation issues including fraud

**Sole Practitioner - Vancouver, BC** Sept 2011 – Oct 2012

- Assisted clients with civil and criminal matters through negotiation and appearances in Provincial Court
- Assisted other lawyers and law firms with legal research, drafting pleadings, chambers applications, and making agency appearances

**Taylor Veinotte Sullivan Barristers, Associate** May 2010 – September 2011  
*Articled Student* May 2009 – May 2010  
*Summer Student* May – August 2008

- Litigation experience in a variety of areas, including: civil fraud, corporate/commercial litigation, criminal, employment, family, entertainment, estate disputes, creditors' remedies and securities

## EDUCATION

<b>Program on Negotiation at Harvard Law, Mediating complex disputes workshop</b>	2019
<b>Mediate BC, Small Claims Mediation Practicum Program</b>	2015
<b>Continuing Legal Education Society, Fundamentals and Advanced Mediation</b>	2013, 2014
<b>University of British Columbia, Faculty of Law</b>	2006 – 2009
<b>University of Glasgow, Faculty of Law</b>	2008
<b>University of British Columbia, Faculty of Arts</b> (Double-Major in Psychology and Sociology)	2003 – 2006
<b>Okanagan University College, Faculty of Arts</b>	2002 – 2003

## OTHER TRAINING

<b>Mediate BC</b> , <i>Child Protection Mediation Roster Training</i>	April-May 2021
<b>UBC Educational and Counselling Psychology, and Special Education</b> , <i>Trauma Informed Practice Training Level 1 Certificate</i>	May 2020
<b>NVision Insight Group</b> , <i>The Path – Your Journey Through Indigenous Canada</i>	May 2020
<b>CLEBC</b> , <i>Family Violence Screening Workshop</i>	2018

## PROFESSIONAL DESIGNATIONS

**Alternative Dispute Resolution Institute of Canada (ADRIC)**, *Chartered Mediator (C. Med)*  
**Mediate BC**, *Registered Roster Mediator (RRM)*  
**Law Society of British Columbia**, *Practicing Member*

## AWARDS & HONOURS

2023, 2024	<b>Canadian Lawyer Magazine</b> , Top 25 most influential lawyers nominee, Changemaker category
2023, 2024	<b>Lexpert</b> , Leading Lawyers to Watch, Employment Law
2018	<b>Access Pro Bono</b> , Alan Parker, QC Award for Representation
2016-2019	<b>Access Pro Bono</b> , Top 10 contributor to Civil Chambers Program
2010	<b>International Debate Championship</b> (Montreal): 1 <sup>st</sup> Place
2008	<b>Stanton Award</b> : outstanding contribution to the Law Students Legal Advice Program
2008	<b>Sopinka Cup Moot</b> : 2 <sup>nd</sup> Place team, <i>Governor General's Award</i> (Cross Examination)
2008	<b>McIntyre Memorial Cup Moot</b> : 1 <sup>st</sup> Place Team, <i>Attorney General's Award</i> (Top Advocate)
2007	<b>Peter Burns Mock Trial Competition</b> : First Place
2007	<b>Davis Prize in Advocacy</b> : for excellence in the moot program

## PROFESSIONAL ASSOCIATIONS

<b>Law Society of British Columbia</b> , Member	2008 – Present
<b>Bar Association of British Columbia</b> , Member	2006 – 2021
<b>Civil Litigation Section</b> , Executive Member/Secretary	2014 – 2020
<b>ADR Section</b> , Executive Member/Secretary	2014 – 2020
<b>Young Lawyers Section</b> , Executive Member/Co-Chair	2010 – 2015
<b>Trial Lawyers Association</b> , Member	2011 – Present
<b>Women Lawyers Committee</b>	2012 – Present
<b>Mediate BC Associate Civil Roster Mediator</b>	2014 – 2015
<b>Mediate BC Civil Roster Mediator</b>	2015 – Present
<b>ADR Institute of Canada/ADRBC</b>	2020 – Present
<b>International Association of Young Lawyers (AIJA)</b> , Member	2011 – Present
<b>Phi Delta Phi International Legal Fraternity</b> , Member	2006 – Present

## EXTRA-CURRICULAR AND VOLUNTEER INVOLVEMENT

<b>Mediate BC</b> , Board Member	2020 – Present
<b>Mediate BC</b> , Mediation Mentor	2021 – Present
<b>Burnaby Community Services</b> , Supervising Lawyer	2021 – 2022
<b>CLEBC</b> , Mediation Coach	2018 – Present
<b>CoRe</b> , Speaker	Various
<b>CBABC</b> , Speaker	Various
<b>ADRBC</b> , Speaker	Various
<b>Law Society of British Columbia</b> , Guest PLTC instructor (Mediation)	Various
<b>UBC Allard Hall</b> , Guest Lecturer (Administrative Law)	2025
<b>UBC Allard Hall</b> , Guest Lecturer (Business of Law)	2019
<b>Capilano University</b> , Guest Lecturer (Paralegal Program, Civil Litigation course)	2019
<b>Access Pro Bono</b> , Civil Chambers Program Volunteer	2012 – Present
<b>UBC Law Articling Committee</b>	2006 – 2008
<b>Law Students' Legal Advice Program</b> – Clinician/Clinic Head	2006 – 2009
Persons with Aids Clinic (2009); Carnegie Community Centre Clinic (2009); Mount Pleasant Clinic (2006-2008)	